Complaints to the BBC

This fortnightly report for the BBC complaints service[1] shows for the periods covered:

- the number of complaints about programmes and those which received more than 100[2] at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)[3];
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 02 - 15 November 2026, BBC Audience Services (Stage 1) received a total of **3,729** complaints about programmes. **7,374** complaints in total were received at Stage 1.

BBC programmes receiving more than 100[2] complaints during this period:

Programme	**Service**	**Date of Transmission**	**Main Issue(s)**	**Number of Complaints**
Newsnight	BBC Two	04/10/26	Inappropriate of Victoria Derbyshire to challenge Bernie Sanders' accusation that Israel is an 'extremist state'.	660 (after invitations to complain were posted online)
Panorama: Fire and Floods: Our Extreme Weather	BBC One	09/11/26	Programme lacked balance and/or contained inaccuracies about the financial burden of tackling climate change.	127 (after invitations to complain were posted online)

95% of all complaints dealt with between 02 - 15 November 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:
http://www.bbc.co.uk/complaints/complaint/

[1] Full details of the service are in the BBC Complaints Framework and Procedures document.
[2] As defined in the BBC Complaints Framework and Procedures and regulated under Ofcom's Broadcasting Code.
[3] Excluding investigations of online material outside Ofcom's remit.

Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 9 findings at Stage 2 between 2 – 15 November 2026. Highlighted text links to published findings[4]. Other recently published findings can be found here: http://www.bbc.co.uk/complaints/comp-reports/ecu/

Programme	Service	Date of Transmission	Issue	Outcome
GK Bary: Toxic Gossip	BBC Three & iPlayer		Inaccurate and unfair to complainant	Not upheld
Any Questions?	Radio 4	17/07/2026	Offensive comment about Keir Starmer	Not upheld
Lady on Trial with Lucy Worsley	Radio 4	30/06/2026	Inappropriate to compare Palestine Action with Suffragettes	Not upheld
Today (News 7.30am)	Radio 4	10/09/2026	Misleading about government finances	Not upheld
BBC News (10pm)	BBC One	19/09/2026	Pro-Palestinian bias	Not upheld
Politics Live	BBC Two	08/09/2026	Anti-trans bias	Not upheld
Newsnight	BBC Two	30/07/2027	Poor treatment of contributor	Not upheld
What it Feels Like for a Girl	BBC Three	03/06/2025	Distressing to viewer	Not upheld
Breakfast	BBC One	30/09/2026	Pro-Government bias	Not upheld

100% of complaints dealt with between 2 – 15 November 2026 received a response within the target time.

[4] These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.