

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 15 – 28 June 2026, BBC Audience Services (Stage 1) received a total of **2,969** complaints about programmes. **5,887** complaints in total were received at Stage 1.

BBC programmes receiving more than 100² complaints during this period:

Programme	Service	Date of Transmission	Main Issue(s)	Number of Complaints
From Our Own Correspondent	BBC Radio 4	27/06/26	Al-Aqsa is inaccurately labelled as “in Israel”.	219 (after invitations to complain were posted online)
Breakfast	BBC One	23/06/26	Sally Nugent was aggressive/biased against Nigel Farage when questioned on his £5M gift.	183

94% of all complaints dealt with between 15 – 28 June 2026 received an initial response within the stage 1 target period of 10 working days.

Recent BBC public responses to significant complaints at Stage 1 are published at:

<http://www.bbc.co.uk/complaints/complaint/>

Stage 2 complaints – Executive Complaints Unit (ECU)

¹ Full details of the service are in the [BBC Complaints Framework and Procedures](#) document.

² As defined in the [BBC Complaints Framework and Procedures](#) and regulated under [Ofcom’s Broadcasting Code](#).

³ Excluding investigations of online material outside Ofcom’s remit.

The Executive Complaints Unit made 6 findings at Stage 2 between 15 – 28 June 2026. Highlighted text links to published findings⁴. Other recently published findings can be found here: <http://www.bbc.co.uk/complaints/comp-reports/ecu/>

Programme	Service	Date of Transmission	Issue	Outcome
Saturday Kitchen Live	BBC One	14/03/2026	Insufficient correction of errors	Upheld
Breakfast News	BBC One	20/04/2026	Bias towards Reform UK	Not upheld
Newsnight	BBC Two	29/04/2026	Comments mischaracterised as antisemitic	Not upheld
BBC News (6pm)	BBC One	01/05/2026	Insufficient focus on police brutality	Not upheld
Today	Radio 4	01/05/2026	Bias towards Jewish community	Not upheld
Election 2026 Scotland	BBC One Scotland	08/05/2026	Failure to challenge anti-trans language	Not upheld

100% of complaints dealt with between 15 – 28 June 2026 received a response within the target time.

⁴ These include all upheld, partly-upheld and resolved findings, all not-upheld findings concerning impartiality and accuracy and all findings where there were more than 100 complaints about the same issue at Stage 1.